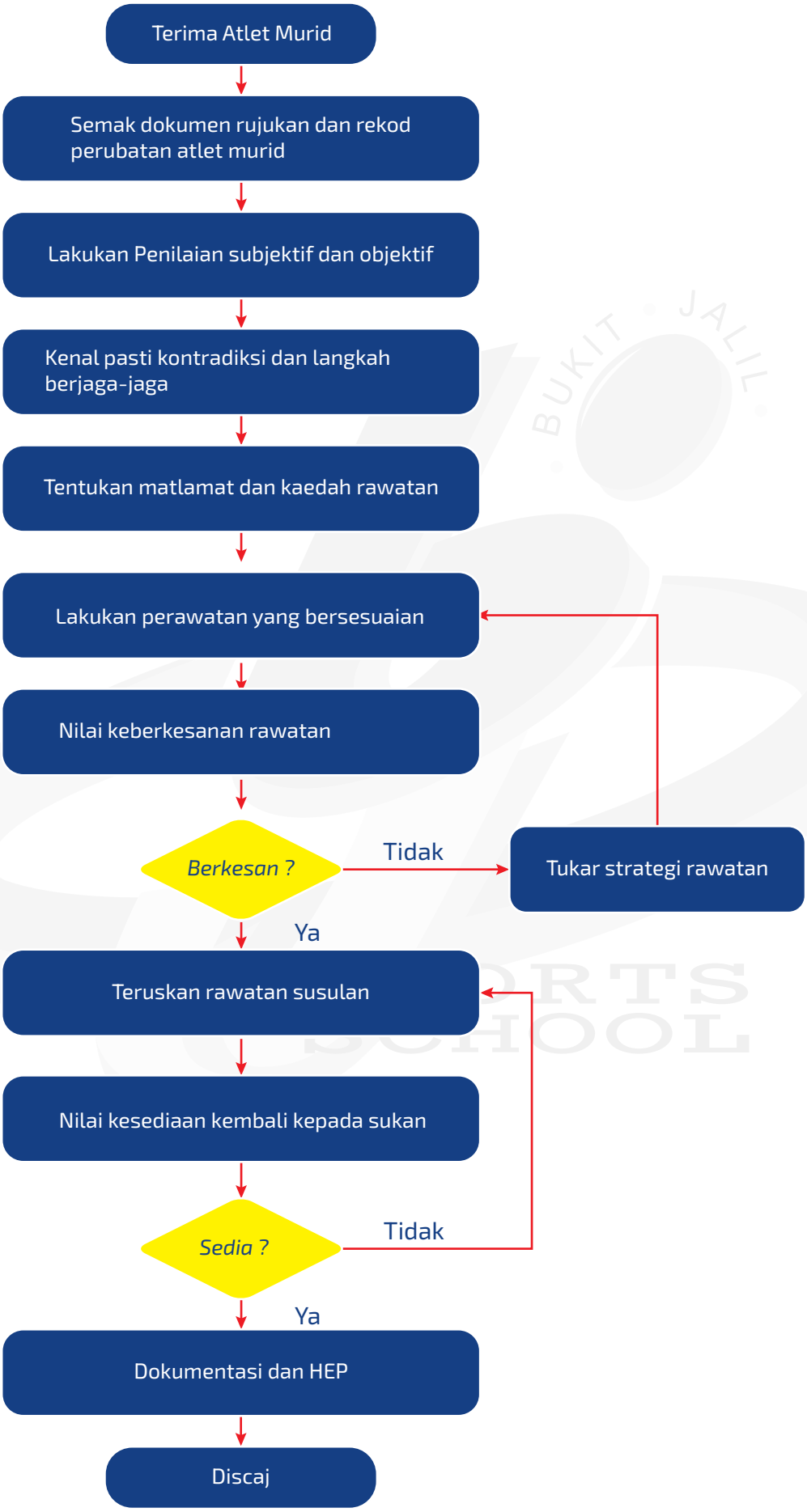Carta Aliran Kerja